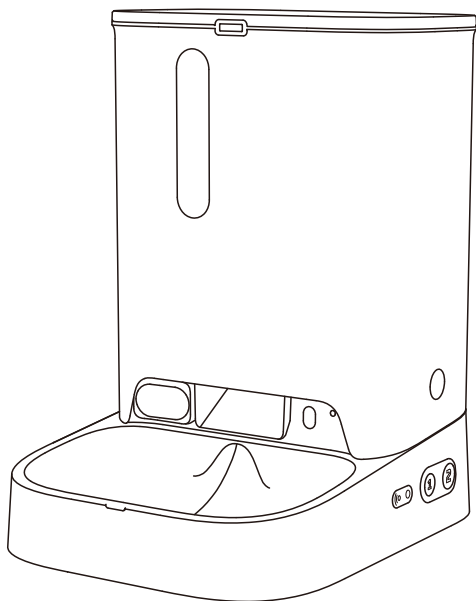# PETKIT™

USER MANUAL

PETKIT YUMSHARE DUAL-HOPPER 2 WITH CAMERA
SMART PET FEEDER

Please read the User Manual carefully before using
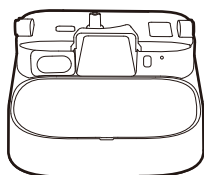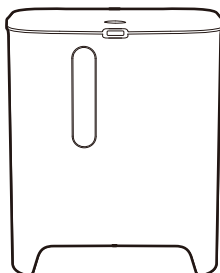the product and keep it properly.

TABLE OF CONTENTS

01 PACKAGE LIST

* Please confirm the following accessories are complete before installation and use.
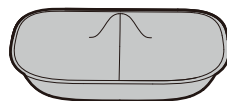(Batteries or screwdriver are not equipped and need to be purchased separately)

Main Unit   Hopper   Stainless Steel
                                                       Food Bowl

DESICCANT
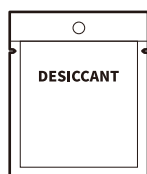
USER MANUAL
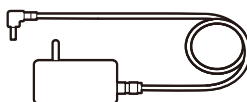
Desiccant   Adapter   User Manual

* Due to continuous product improvements, there may be slight differences in the actual product (including but not limited to appearance, structure, and color). The product images displayed on packaging and promotional materials are for reference only.

02 PRODUCT INTRODUCTION

Lid

Partition

Window

Food
Dispensing
Vanes

Dispensing
Module

Camera
Non-detachable

Main Unit

Lid Release
Button

Hopper

Stainless Steel
Food Bowl

Microphone

Camera
Indicator

PUSH Button

Wi-Fi Indicator

Wi-Fi Setting Button

Hopper 01 Feeding Button

Hopper 02 Feeding Button

Speaker

Power Port
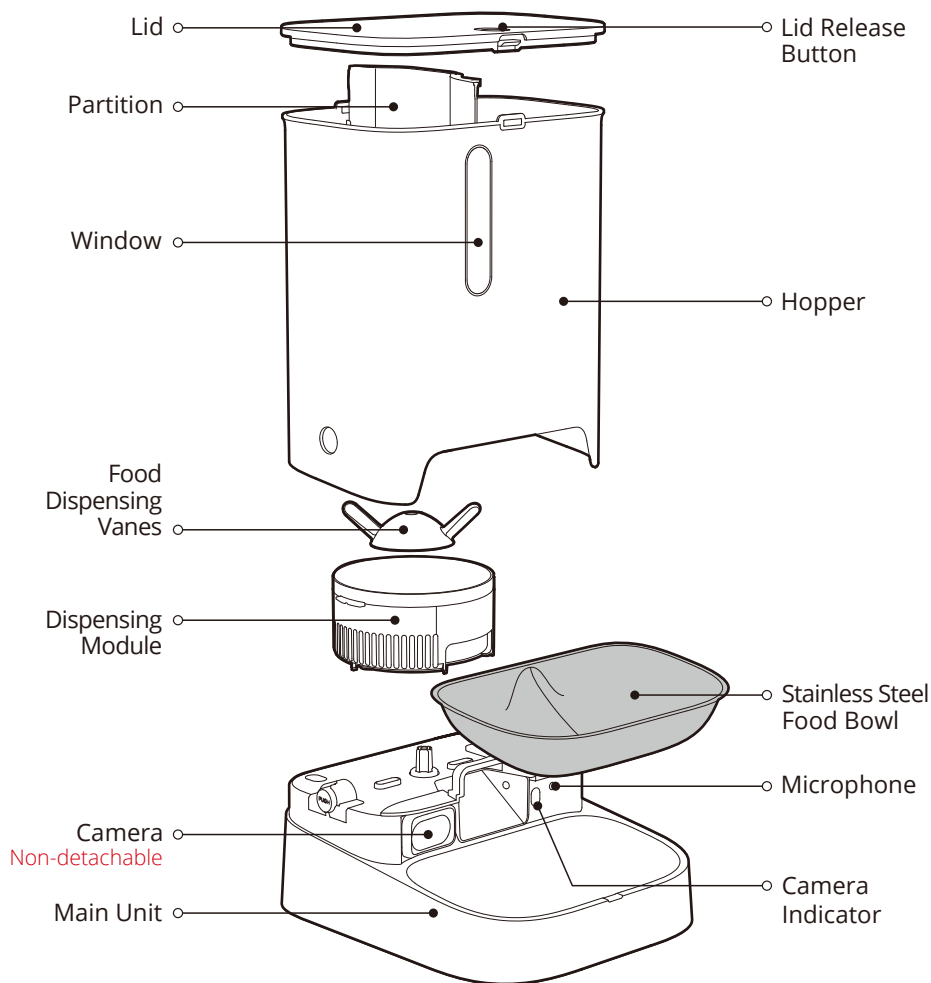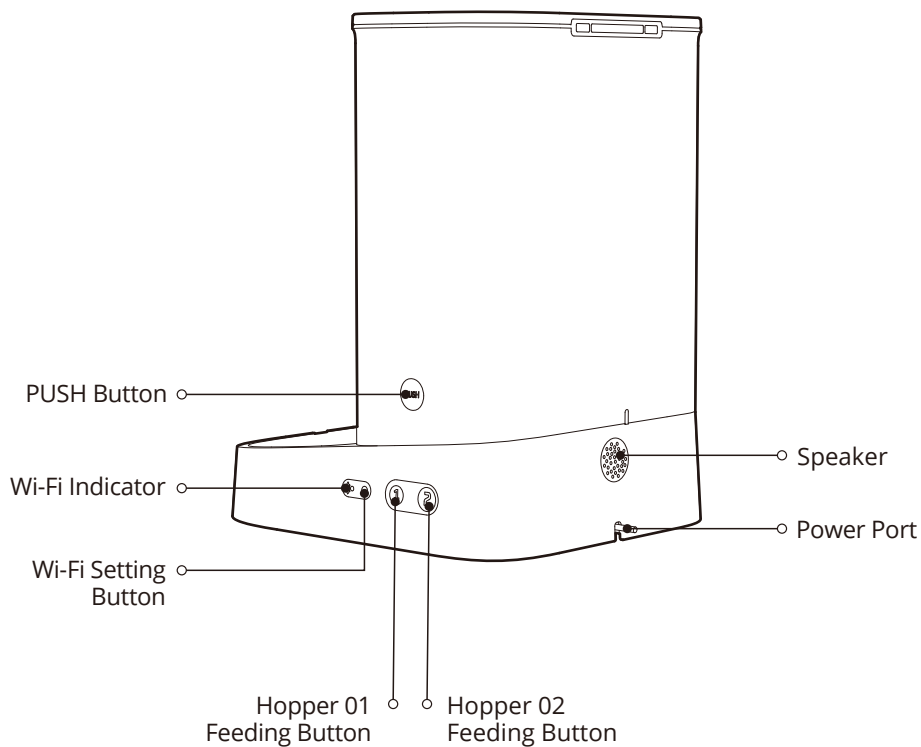
03 INSTALLATION GUIDE

3.1 Installing the Main Unit

① Place the main unit on the level ground or desk.
② Lift the hopper, align the notches on both sides with the PUSH button on the main unit, and place it vertically downwards.
③ Press and hold the PUSH buttons until they are fully stuck into the notches.
④ Place the stainless steel food bowl in the food bowl holder.
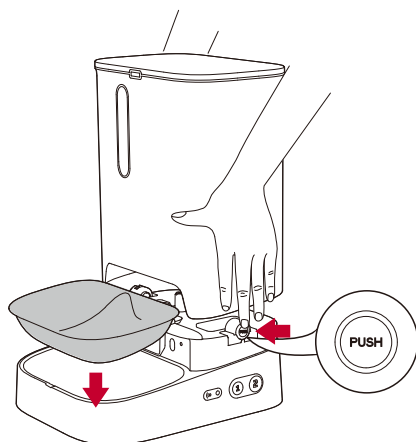
3.2 Connecting to the Power Supply

Take out the power adapter and insert it into the power port, then connect it to the power supply.
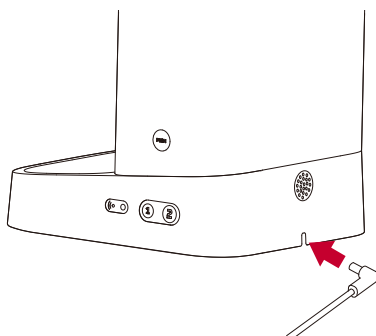
3.3 Installing Batteries

① Unscrew the screw and remove the battery cover.
② Install four D batteries (pay attention to the orientation).
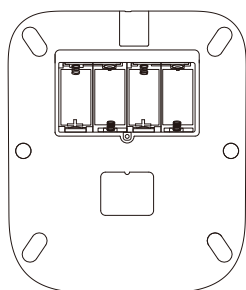③ Install the battery cover and tighten the screws.

Install batteries as needed.
(If required, purchase separately; use only alkaline batteries.)

* Note: Replace promptly when low on power. If away for long, check and replace with new ones.

D alkaline batteries *4

Bottom of the main unit
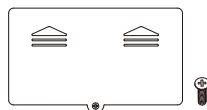
Battery cover

3.4 Installing the Desiccant

① Press and hold the lid release button to the right and lift up to remove the lid.

② Open the desiccant compartment, put the desiccant in it, and close the desiccant compartment.

Desiccant compartment
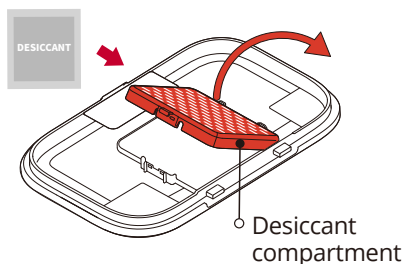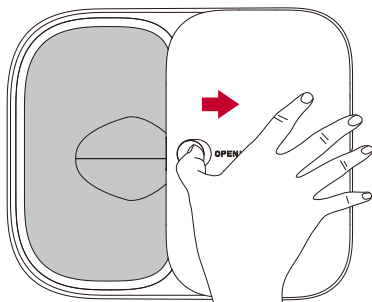
Interior of the lid

04 USAGE GUIDE

4.1 Adding Pet Food

① Add pet food and do not exceed the MAX line. Two different pet foods can be placed in hopper 01 and hopper 02 according to your feeding needs.

* Note: Do not pull out the partition if there is food left inside.

* Recommended kibble size: ≤12mm (0.47in)
  Recommended freeze-dried food size: ≤9mm (0.35in)
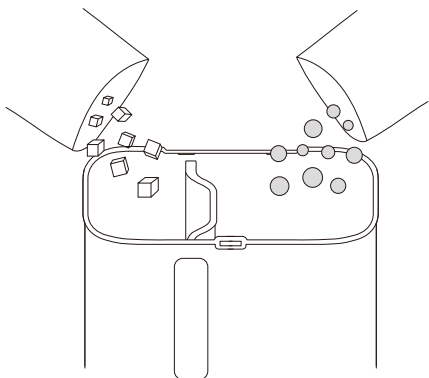
② Install the lid: Insert the rear side of the lid into the two holes above the hopper, then press down on the lid.
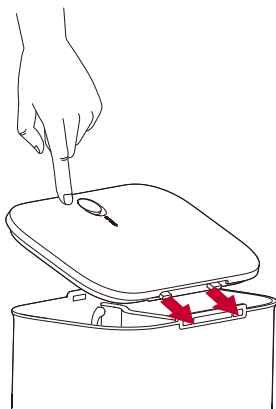
4.2 Indicator Light

Wi-Fi Indicator	Slow flashing white	Fast flashing white	Solid white
Status	Device is not connected to Wi-Fi	Device is connecting to Wi-Fi	Device is connected to Wi-Fi

The camera indicator can be turned on or turned off in the PETKIT App. In battery mode, the camera indicator is off.

Camera Indicator	Solid green	Light off
Status	Camera is turned on	Camera is turned off
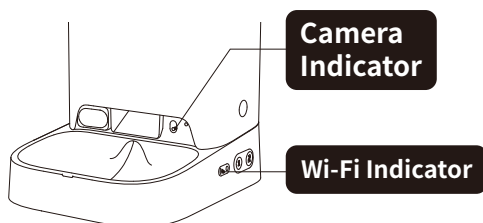
4.3 Manual Feeding

Select 01 or 02 hopper button. Press and hold the button to dispense food. Release the button to stop dispensing.

Hopper 01 feeding button   Hopper 02 feeding button
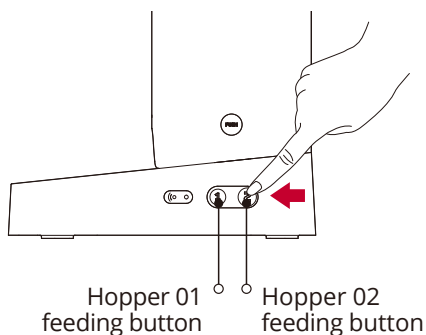
4.4 App Binding and Activation

① **Download and install PETKIT App:**

GET IT ON
Google Play

Download on the
App Store
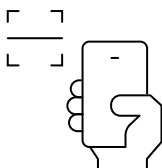
Download the PETKIT App in an
App Store or Android Stores

② **Add a device**

Open the PETKIT App and enter its homepage; click "+" on the top right corner of
the page to select and add the "PETKIT YUMSHARE DUAL-HOPPER 2 WITH CAMERA
SMART PET FEEDER".

9:41

PETKIT   +

* Note: Interface may vary due to irregular software
  updates, please refer to the actual one.
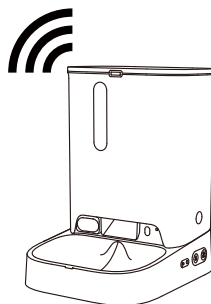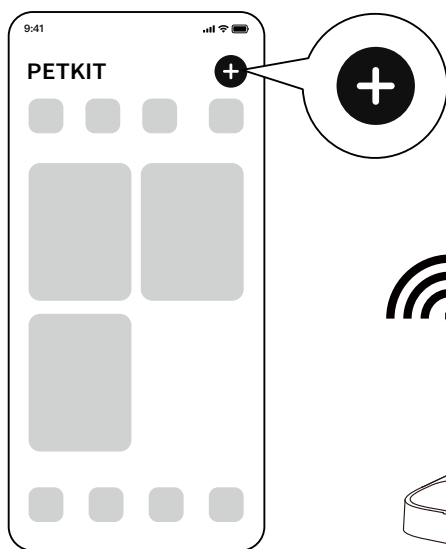
③ **Start connection**

In the startup state, long press the Wi-Fi setup button for 5 seconds until the indicator light on the device flashes rapidly; click Next to configure Wi-Fi and the App will start to connect to the device. Please wait until the App displays configuration succeeds.

* This device supports 5GHz Wi-Fi connection.

* Note: Interface may vary due to irregular software updates, please refer to the actual one.
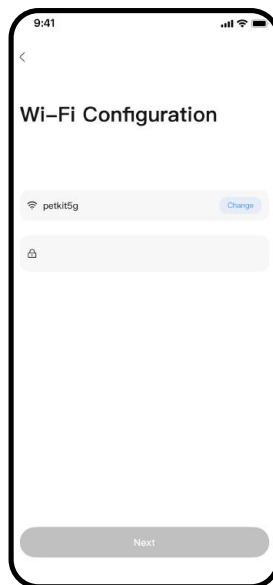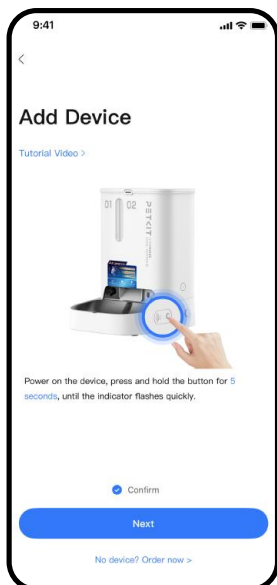
④ **Read usage guidelines**

After the device successfully connects to the PETKIT App for the first time, to ensure pet safety and proper use of the product, please carefully read the usage guidelines and appropriately use the product according to the instructions.

05 APP FUNCTIONS

5.1 Device Homepage
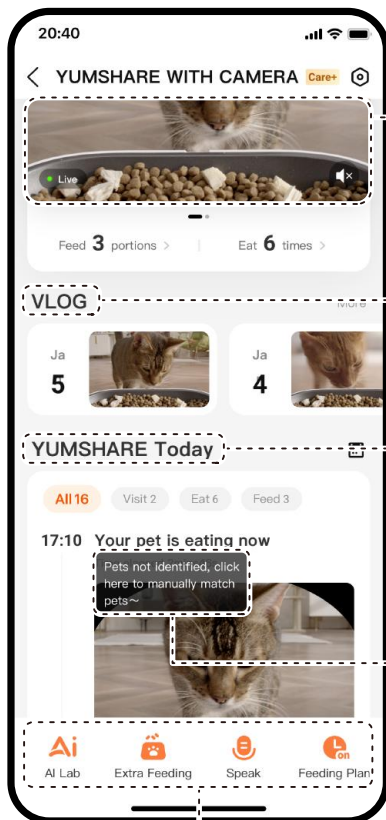
① **Real-time video:**

View your pet's status in real-time.

② **VLOG:**

Click " Go ", and the system will automatically generate vlogs of your pet. This section displays up to the last 7 days of video.

③ **YUMSHARE today (Timeline):**

Clips captured are categorized as visit, eat, and feed through AI algorithm. You can click any of them for more details.
* Only pictures can be viewed when PETKIT Care+ Cloud Service is not subscribed. Please subscribe the Service if you want such functions as playing back full clips, moments and speedup playback. For specific rules, please refer to PETKIT Care+ Service Agreement.

④ **Pet Matching:**

Click the event name to manually match the corresponding pet to it.

⑤ **Function keys**

* Note: Interface may vary due to irregular software updates, please refer to the actual one.

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⑤ **Description of function keys**

Extra feeding

Click it to dispense food for your pets instantly.
(Remote control is supported.)
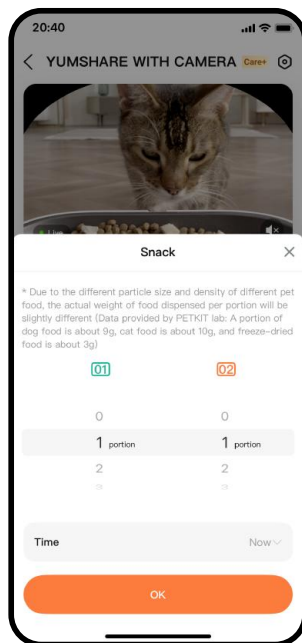
Speak

Long press "Speak", and the feeder will broadcast what you said simultaneously, so as to talk with your pets in real time.
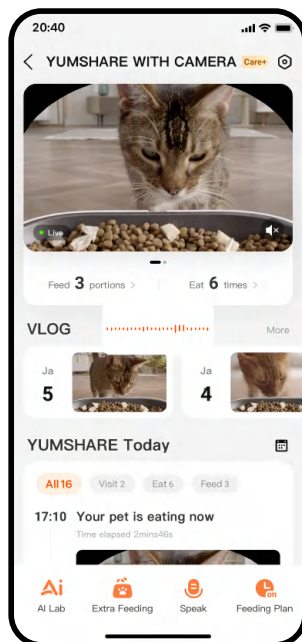
⚠ **Your voice is only heard when playing back videos. (You need to turn on the microphone first via the App.)**

* Note: Interface may vary due to irregular software updates, please refer to the actual one.

Feeding plan

Set up the feeding time and portions to make sure your pet is fed on time.

* Note: Interface may vary due to irregular software updates, please refer to the actual one.
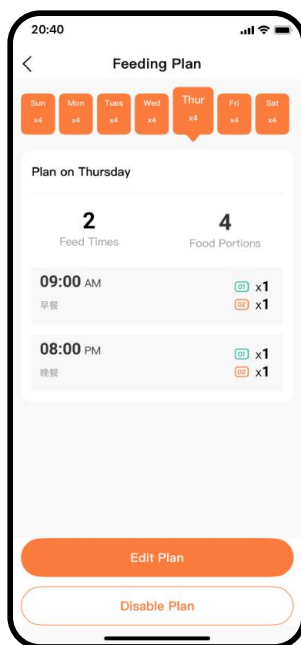
5.2 Play Videos

After subscribing the PETKIT Care+ Cloud Service, click the Timeline on the homepage of the device to play back full clips, highlight with speedup options.

① **Highlight playback**

You can preview 4-second videos that are sped up by clicking them in the Timeline.
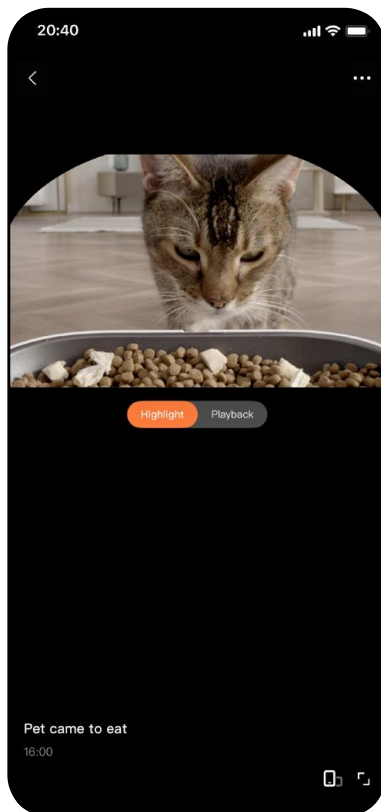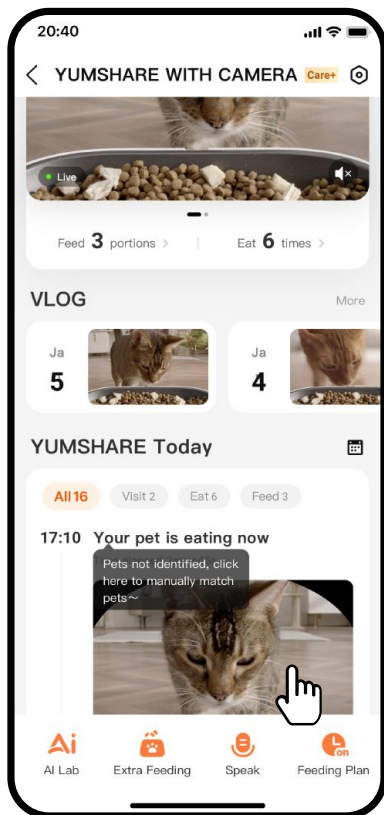
② **Full clips playback**

Switch the tag to "Playback" to watch complete video clips.
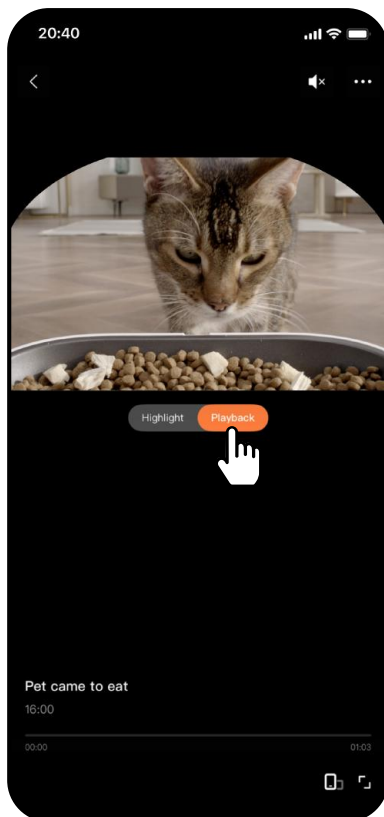
③ **Speedup playback**

When playing full video clips, click " ••• " on the top right corner to choose the speed as needed, or long press the center of video frame to directly switch to 2x play.
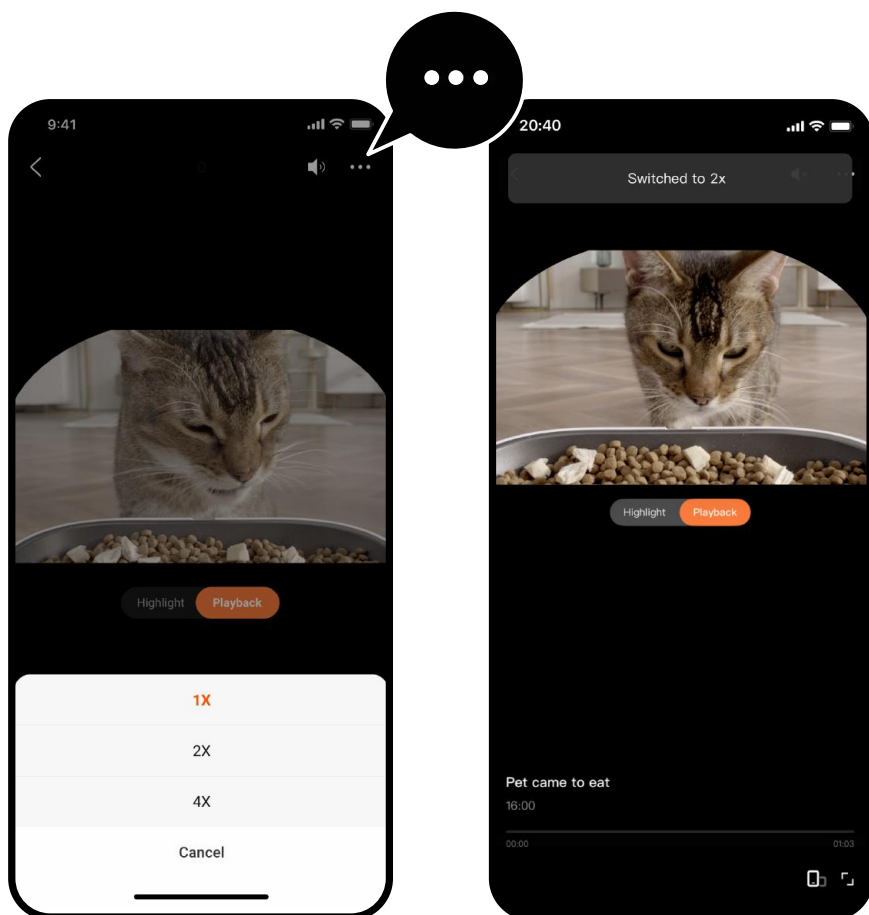
5.3 Delete Video Clips

You can delete any recorded video.

① **Method 1:**

Swipe left on the video you want to delete and delete it.
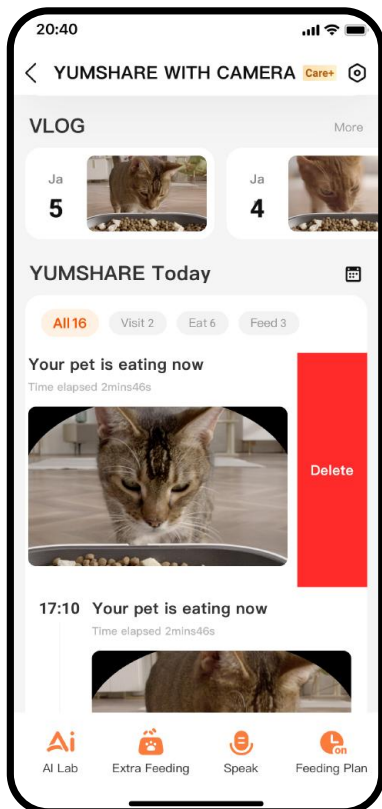
② **Method 2:**

Click the video you want to delete, turn its play tag to "Playback", click the " ••• " on the top right corner, and click "Delete" to remove the video.

* Note: Interface may vary due to irregular software
updates, please refer to the actual one.
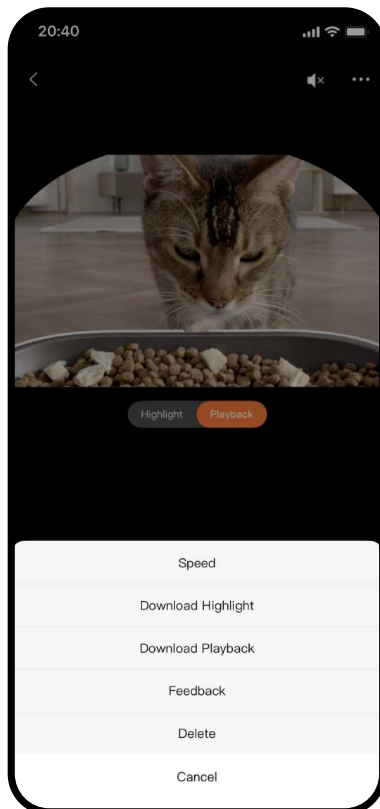
5.4 Privacy Protection

① Camera permissions

You can turn the camera on or off as needed.

⚠️ **If it is turned off, any video footage fails to be captured.**

* Note: Interface may vary due to irregular software
updates, please refer to the actual one.

-20-
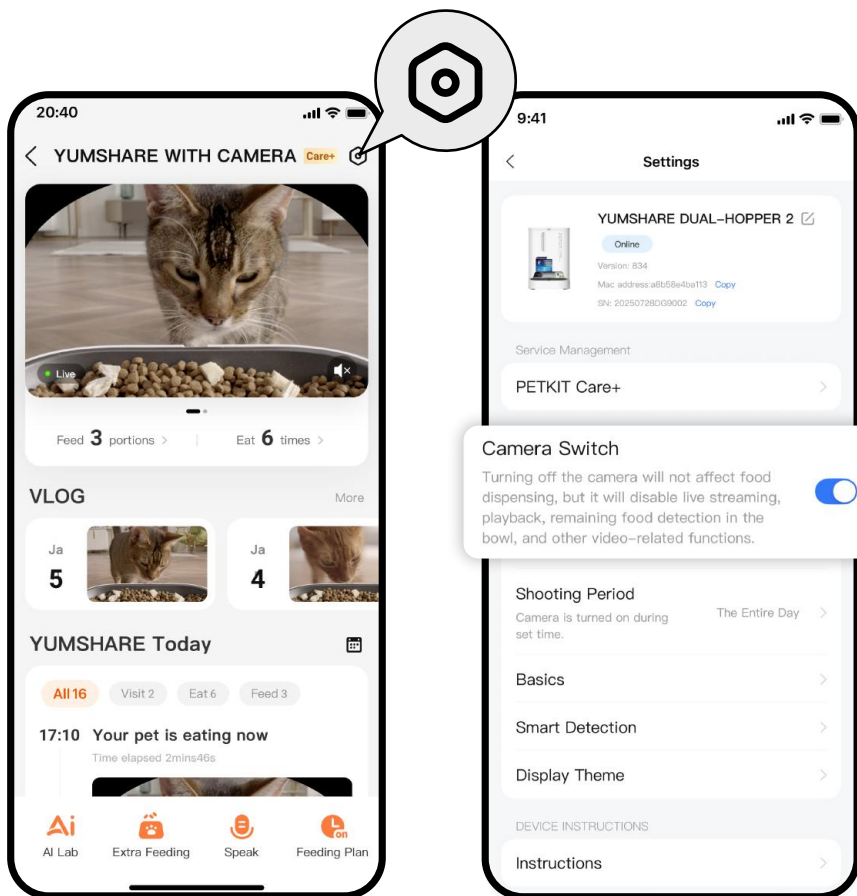
Customize the detection time periods of the camera

You can personalize the time slots to turn on the camera, and beyond those, the camera is turned off automatically.
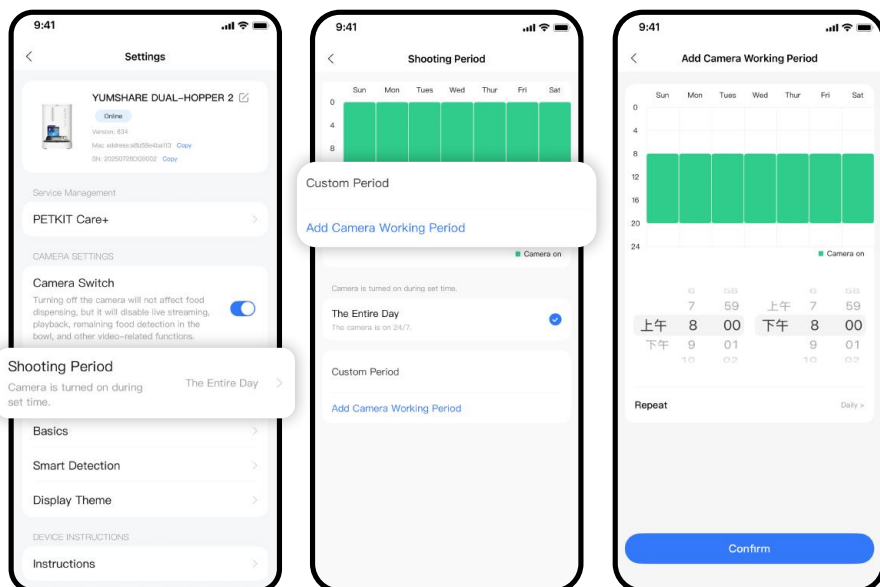
② **Microphone permissions**

You are entitled to turn on or off the microphone as needed.

⚠️ **If it is turned off, there is no sound for any video footage.**

* Note: Interface may vary due to irregular software
updates, please refer to the actual one.

-22-
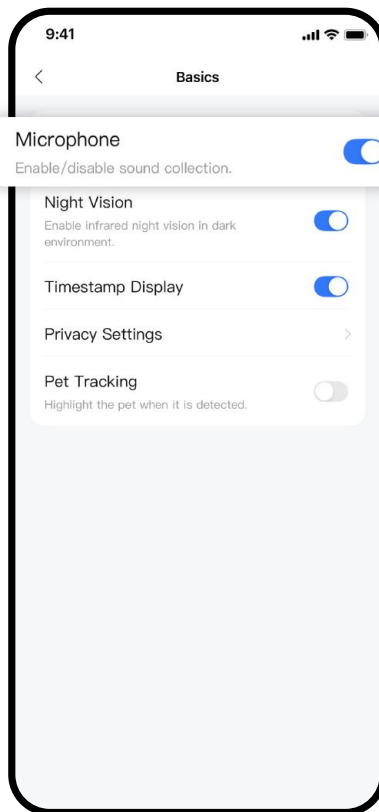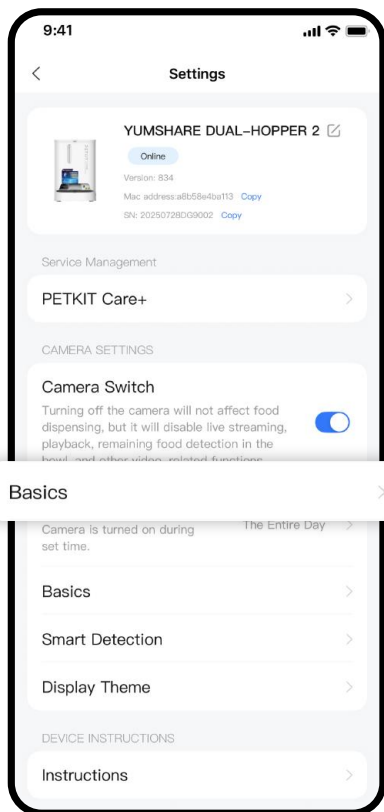
③ **Real-time frame privacy protection**

After this function is turned on, any real-time video frame will be blurred to protect your privacy when you enter the device homepage.

Real-time video frame
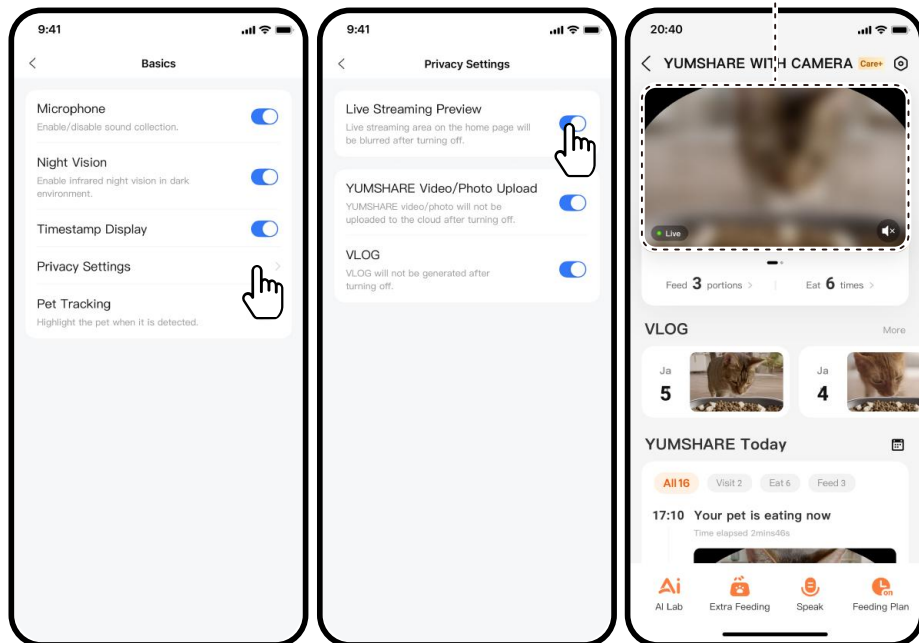
5.5 Additional Notes

① Cyclic videos stored in the Cloud

The playback contents are based on time-limited cyclic storage, and the data outside the time limit is periodically cleared. All videos can be downloaded and viewed in your phone's local and App albums. (e.g. 7-day video loop means that the videos or pictures stored in the last 7 days will be retained except for today's and meanwhile the contents of the day before the last 7 days will be automatically cleared.)

② PETKIT Care+ Cloud Service

You can purchase the Service for every feeder with camera via the App to enjoy such services as pet detection, playing back full HD video stored in the Cloud and HD Moments, which are subject to actual description. Multiple purchases of the Service are supported. PETKIT staff will provide you service upgrade or extension according to the attributes of the service you have bought. The Cloud Service is allowed to be transferred to another device for once a year. Please note that the Cloud Service is a virtual product so that it is not refundable once purchased.

☞ Click to check items of PETKIT Care+ Cloud Service Agreement.

06 CLEANING AND MAINTENANCE

① Open the lid, remove the used desiccant, take out the partition, and remove the bowl.

② Hold the PUSH buttons on both sides, and lift up to remove the hopper.
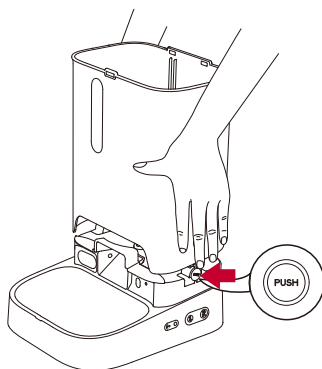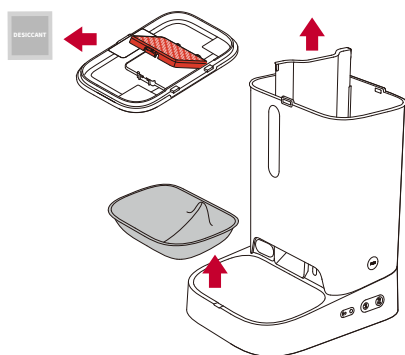
③ Pull out the food dispensing vanes in the hopper.
Rotate clockwise to remove the impeller cover and take out the impeller.

Rotate clockwise
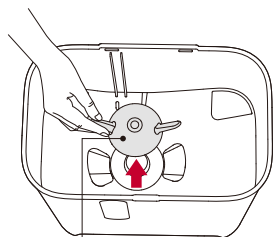
Food dispensing vanes
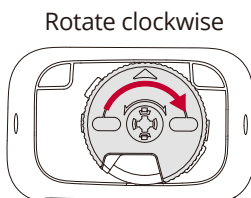
Bottom of the container
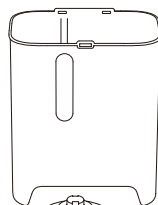
Impeller

Impeller cover

④ Clean the hopper, vanes, impeller cover, impeller, upper lid and food bowl in turn, it is recommended to add appropriate amount of detergent and rinse well.
⑤ After cleaning, wait for each part to dry completely and install them back in turn.
* Please refer to the maintenance & cleaning video for detailed steps (see the QR code below)

⚠ **Clean the hopper interior with a sponge or soft cloth; avoid harsh tools to prevent scratching plastic parts or damaging the sensor. Do not immerse the main unit in water; wipe with a damp tissue instead.**

07 VIDEO GUIDE

7.1 Video of Installation and Usage

7.2 Video of Cleaning and Maintenance

▶

Click to view

▶

Click to view

08 BASIC SPECIFICATIONS

Name	PETKIT YUMSHARE DUAL-HOPPER 2 WITH CAMERA SMART PET FEEDER
Model	P592
Materials	ABS, 304 Stainless Steel
Dimensions	14.2*11.5*9.7 in (362*293*247.5 mm)
Capacity	5L (hopper 01: 2L; hopper 02: 3L)
Weight	about 5.5 lb (2.5 kg)
Rated Input	6V ⎓ 2A
Connection	2.4 & 5GHz Wi-Fi
Scope of Application	For cats and small-breed dogs

10 A MESSAGE TO OUR VALUED CUSTOMERS

- Thank you for choosing to purchase PETKIT YUMSHARE DUAL-HOPPER 2 WITH CAMERA SMART PET FEEDER.
- Please carefully read the User Manual before using the product. By setting up and using this product, you are acknowledged that you have already read and accepted the safety guidelines listed below.
- We are not liable and will not accept responsibility for any accidents or injuries that result from improper use of this product.
- PETKIT reserves the rights of interpretation and revision.

11 USER SAFETY GUIDE

* Failure to follow the safety guides outlined below can result in product malfunction or other unforeseen mishaps.

- Please install and use the product as instructed in the User Manual.
- Pets under three months of age are not recommended to use this product.
- Do not scratch or polish the camera with sharp objects.
- For indoor use only. Do not expose the product directly to sunlight for extended periods of time. Do not place it near an open flame.
- The device is using low voltages. However, pets can still cause electrical leakage if they chew on power cord. Please guide your pets use the product properly.
- Please use the original adapter, otherwise it may damage the device or cause safety hazards.
- Make sure the device is placed on a level surface. Do not overturn the device, or it may not function properly.
- Do not drop all items expect dry pet food into the food storage container, or the device will not function properly, and it may even endanger the safety of the pet.
- In order to prevent your pet from overturning this device, we recommend placing it in a corner or against a wall.
- To prevent the device from falling down and injuring your pet or damaging property, please do not place this device in an elevated location.
- The main unit of the product is prohibited from soaking or submerging in water, and the machine should not be used in damp environments.
- If you want to stop using the device, make sure to remove the battery and unplug the power adapter, and please clean and dry the device before storing.
- Please unplug the power cord before moving the device.
- Children should use this product under the guidance of adults.
- Repairs should be done under the guidance of a professional to avoid safety hazards.
- If you need to go out, please check the battery in the battery compartment to make sure the battery has sufficient charge (this device can only use alkaline batteries).

Disposal

The European directive 2012 / 19 / CE on Waste Electrical and Electronic Equipment(WEEE), requires that old household electrical appliances must not be disposed in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimize the recovery and recycling of the materials theycontain and reduce the impact on human health and the environment. The crossed out "wheeled bin" symbol on the product reminds you of your obligation,that when you dispose of the appliance it must be separately collected. Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and；
(2) this device must accept any interference received, including interference that may cause undesired operation.

FCC warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC warning

- English:
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) This device may not cause interference, and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

- French:
Le présentappareilestconforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitationestautorisée
aux deux conditions suivantes:
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareildoit accepter tout brouillageradioélectriquesubi, mêmesi le brouillageest susceptible d'encompromettre le fonctionnement.

PETKIT™